RESUME

JOHN EDWARDS
Assoc Dir DevOps/Cloud

Website
https://jedwards.info

Email
joedwards32@gmail.com

Mobile
+44 7930 552 006

PERSONAL STATEMENT

A lead DevOps engineer with 14+ years experience architecting, implementing and operating mission critical services in public and hybrid cloud at the head of multi-national teams.

Highly motivated and possessing a range of additional, non-technical competencies, including: ISO 27001, PCI:DSS 4.0, NIST CSF, people and budget management, and a customer focused mindset.
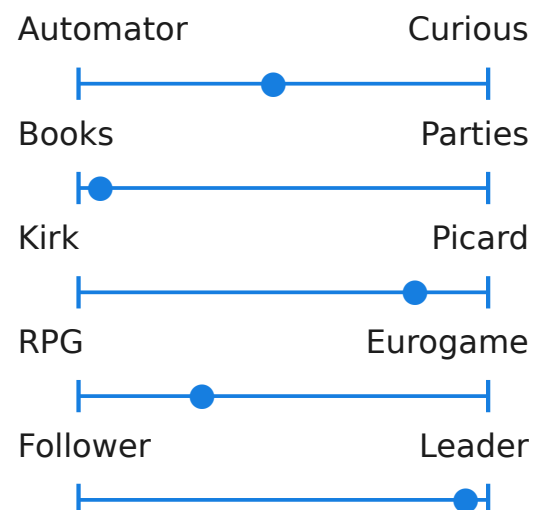
ACHIEVEMENTS

- SaaS platform providing Natural Language Processing at four-nines of availability to the world's top pharmaceutical companies

- Personal contribution to the success of Linguamatics from tech start up to acquisition

- Implemented an ISO 27001 certified information security management system (policy set and SOPs)

- HIPAA/HiTECH compliance, SaaS platform attestation

- Established and led a motivated team of DevOps engineers spread across three countries

- Promoted SRE approach and established SLIs and SLOs for critical services in partnership with Product Owners

- Led Linguamatics' IT integration with IQVIA

PROFESSIONAL SKILLS

Skill	Rating
Agile	● ● ●
AWS	● ● ● ● ●
Compliance	● ● ● ●
Communication	● ● ● ● ●
Containers	● ● ● ● ●
DBA	● ● ●
DevOps	● ● ● ● ●
HA and DR	● ● ● ●
InfoSec	● ● ● ● ●
Linux	● ● ● ● ●
Line Manager	● ● ● ●
Networking	● ● ● ●
Ownership	● ● ● ● ●
Programming	● ● ● ●
Storage	● ● ● ●
Sys. Architect	● ● ● ● ●
Virtualisation	● ● ● ● ●

PERSONALITY

Automator	Curious
Books	Parties
Kirk	Picard
RPG	Eurogame
Follower	Leader

RESUME

EMPLOYMENT

2023-Present — **JAGEX**
Assoc Dir DevOps/Cloud
Responsible for Cloud adoption and DevOps practices across Jagex's Technology business unit.

2022-2023 — **DevOps Engineering Manager**
An expansion of my Principal Engineer role to include line management or a focused DevOps team.

2021-2022 — **Principal Operations Engineer**
A return to a hands on technical leadership role, operating and evolving the infrastructure behind Jagex's popular MMO RPGs.

2019-2021 — **IQVIA**
Director, Systems Engineering
Following Linguamatics' acquisition by IQVIA, my responsibilities were extended to include IQVIA's Linguamatics, E360 and Privacy Analytics platforms/infrastructure teams.

I led a SRE/DevOps team of 17 engineers spread between the UK, USA and Canada.

2014-2019 — **LINGUAMATICS**
IT/InfoSec Manager
Responsible for all of Linguamatics' IT infrastructure, including its SaaS platform.

2010-2014 — **Systems Administrator**

2008-2010 — **IANSYST**
IT Administrator

2006-2008 — **Customer Support Engineer**

EDUCATION

2004-2006 — **HILLS ROAD SIXTH FORM COLLEGE**
A Levels
Computing B, History B, Archaeology A

1999-2004 — **SWAVESEY VILLAGE COLLEGE**
GCSE
10 GCSEs grades A-C

TOOLS

DevOps/IaC
- Git, Perforce
- GitHub, TeamCity, Jenkins, Artefactory
- Terraform, Ansible
- Python, BaSH
- AWS CloudWatch, Prometheus, Graylog, Logstash, Elasticsearch, Kibana, Filebeat
- Zabbix, Check_MK,
- AWS Lambda

Cloud
- AWS
- Openstack

Web
- AWS ELB, Traefik, HAProxy
- AWS Cloudfront, AWS S3
- Nginx, Apache
- Hugo, Drupal
- DynamoDB, PGSQL, AWS RDS

Security
- SELINUX, AppArmor
- Snort, AWS WAF, AWS Guard Duty, AWS Security Hub, IAM, OpenVAS, OWASP ZAP

Virtualisation
- AWS EC2, Xen, KVM, VMWare

Networking
- OpenVPN (TLS), Strongswan(IPSEC),
- AWS CloudWAN, AWS TGW, BGP
- OpenStack Neutron
- VyOS, IPTABLES, VXLAN

Storage
- AWS EBS, Ceph, GlusterFS
- Pure Storage, EMC
- ZFS